

## PRIOR TO SURGERY

- **OWNED, FRIENDLY, AND PET CATS:**
  - **MUST** be brought in individual cat carriers
  - If multiple cats arrive in a single carrier, you will be asked to purchase a second carrier for \$10 or reschedule your appointment
  - Hardshell carriers are preferred
- **FERAL CATS:**
  - **MUST** be brought in individual live animal traps
  - Traps containing more than one animal will not be accepted, and the appointment will need to be rescheduled
  - Small traps intended for squirrels and rabbits are not intended for cats. Acceptable traps should be large enough to accommodate a raccoon, cat, or similar-sized animal
- **ALL ANIMALS:**
  - No food or water after midnight
  - Rabies vaccine certificate must be presented before or at the time of surgery
    - A tag may NOT be used in place of the certificate
    - If a vaccine certificate is not presented, a vaccine will be administered before service is provided, which may result in an additional fee
  - Fractious animals that cannot be safely examined may be asked to reschedule, and medication may be ordered to calm them before their scheduled surgery
  - Contact the office if you would like to add services at least 24 hours before your scheduled appointment

## SURGERY DROP OFF - IF YOU ARRIVE AFTER 8 am, YOU MAY BE ASKED TO RESCHEDULE YOUR APPOINTMENT

- Arrive between 7:15 and 7:30 am. Check-in begins at 7:30 and ends at 8 am
- Text your name and the name of the individual who scheduled the appointment to (573) 554-0473.
- Clients will be contacted by telephone once they have checked in, and animals will be admitted to the lobby in the order in which they arrived. PLEASE REMAIN IN YOUR CAR UNTIL CALLED.
- Please allow up to 30 minutes for completion of the check-in process

## PICK UP

- Surgery pick-up is between 3-5 pm
- We will text when your pet is ready for pick-up
- When you arrive, text (573) 554-0473 to let us know you are here
- We will meet you on the front step or inside the lobby to go over post-op instructions
- Animals must be picked up no later than 5 pm

## TIPS

- You may notice a small green tattoo on your pet's underside. This indicates that he/she has been spayed or neutered.
- Appetite and personality should return to normal within 24-48 hours after surgery
- Avoid making changes to your pet's diet or food during this time
- If diarrhea or vomiting occurs, the animal should be evaluated by a veterinarian

## RE-CHECK

- If your pet does not return to normal within 24 hours, OR you notice bleeding, drainage, significant swelling/redness, call or text (573) 554-0473 with a photo and description of your concerns, or see your full-service or emergency vet ASAP
- If your pet does not need emergency care, a FREE re-check may be scheduled for the next BUSINESS day
- Additional medications may be prescribed at a reduced price
- Please call the clinic with questions or concerns